

# Online Resources Troubleshooting Guide

## Dead Link? Page has moved? I clicked on it and nothing happened!

An unfortunate characteristic of online resources is their tendency to move around and, sometimes, disappear completely! One of the worst offenders is CBC. Over the past two years, they have redesigned their website three times, changing the web addresses of their videos and articles each time. A site like YouTube is far more reliable in terms of addresses staying constant, but videos can disappear or be discontinued with no warning. All this makes life frustrating when you are trying to plan lessons and reuse material that has worked well before.

## Here are some tips to help:

### General Internet Resources

If the resource you are looking for is on the internet at large (and not on a site like CBC or YouTube), then a Google search will help if the link doesn't work. For example, let's presume you are looking for [Danielle Duplassie, MA, PhD – The SMART Principle for Reaching Your Goals and Resolutions](#).

If the link in the curriculum doesn't work, you can find the article by doing either of the following:

- Highlight, right click, and copy the resource heading from the curriculum. Go to [www.google.ca](http://www.google.ca), right click, and paste the heading into the search field. The resource should appear in the search results.
- Use key words from the resource in your Google search, ex: *duplassie smart principle goals resolutions*. This should yield the same results.

If these techniques don't reveal the resource, it has most likely been removed completely. In this case, take out any key words that indicate authorship, include all other content words, and search again: *smart principle reaching goals resolutions*. This will usually lead you to an acceptable replacement resource if the original is gone.

### Site Specific Resources

Many of the resources in this curriculum are found on large websites like CBC, YouTube, Wikipedia, SFU, etc. If the trouble is with a resource on a site like these, Google will work the same as above, but you may have better results by going to the host website first.

For example, let's presume you are looking for [The Brain that Changes Itself \(Nov. 28, 2008, 43:38\) – The Nature of Things](#).

Find the host site with a Google search, go to the host site (in this case *CBC*), find the search field on the home page, and search for the key words in the title of the resource: *brain changes itself*. If this doesn't reveal the resource, it has most likely been removed completely. In this case, return to Google and try the steps from the first example above to find an acceptable replacement resource.

The internet can be very fruitful and frustrating – always remember to keep watch for complimentary/replacement resources while you search. New material is added to the web every second! Also, consider watching the following two videos from YouTube, and if the links below don't work, see the tips above. ☺

[Advanced and Alternative Internet Searches \(Oct. 23, 2010, 12:02\)](#)

This YouTube video gives an excellent overview of advanced searches and the use of a variety of search engines including Wikipedia.

[Internet Tools & Uses: How to Conduct an Advanced Internet Search \(Dec. 30, 2008, 2:57\)](#)

This YouTube video gives an excellent overview of advanced Google searches.