

III. Getting Things Done

- Make and respond to an expanding range of simple requests related to everyday activities.
- **Task** Ask and answer some basic questions in a sales situation to make a decision about a purchase.
- **Tool** Questionnaire and Self-Observation

This example is based on a Shopping & Consumerism unit in which Ss perform and record a role-play involving a customer asking a sales clerk some polite questions about an item. The task could be adapted for other units (e.g., asking about recreation activities; asking the landlord to do a minor repair, etc.) and the tool can be adapted to suit different themes.

- 1. Play a model dialogue for Ss and have them identify polite requests used in the model and complete some written and spoken drills using the target phrases.
- 2. Decide how you will record the conversations. Try digital voice recorders or a web-based application such as Vocaroo.
- 3. Tell Ss that they need to perform a role-play using the target language and that they will be recording their performances for the purpose of self-observation.
- 4. Allow Ss a few rehearsals before they record their conversation. Have them record several attempts and choose the best one, adding yet another element of self-assessment.
- 5. After each pair is satisfied with their recording, instruct them to do a more focused listening using the worksheets, which the instructor can collect or take up in a whole class feedback session.
- 6. As a possible follow-up, have Ss create a listening test based on their recording and have them swap these with other pairs.

LINC 2 Role Play Self-Observation:	Partner A	Date:				
Your Name:	Your Partner's Name:					
CLB: 🗣 2-III Getting Things Done	Task: <u>Shopping Role Play</u>					
	ひ Circle 1 word for each sentence.					
1. I said "Excuse me."		Yes	No			
2. I asked for the price.		Yes	No			
3. I asked for a different size.		Yes	No			
4. I said "Thank you."		Yes	No			
5. I understood my partner.		All	Some			
6. If I didn't understand, I asked a	question.	Yes	No			
7. The task was		Easy	Okay	Difficult		
8. Write one thing you want to improve. How will you practice it?						

LINC 2 Role Play Self-Observation	n: Partner B	Date:			
Your Name:	Your Partner's Name:				
CLB: • 2-III Getting Things Done	Task:	Task: <u>Shopping Role Play</u>			
	ひ Circle 1 word for each sentence.				
1. I said "Excuse me."		Yes	No		
2. I asked for the price.		Yes	No		
3. I asked for a different size.		Yes	No		
4. I said "Thank you."		Yes	No		
5. I understood my partner.		All	Sor	ne	
6. If I didn't understand, I asked	a question.	Yes	No		
7. The task was		Easy	Okay	Difficult	
8. Write one thing you want to improve. How will you practice it?					

